

Citizens Advisory Committee Meeting - March 22, 2022

1. Agenda Packet

Documents:

[220322 CAC AGENDA PACKET - POSTED 220317.PDF](#)



**SWEETWATER AUTHORITY
CITIZENS ADVISORY COMMITTEE**

AGENDA

DATE: Tuesday, March 22, 2022

TIME: 6:00 p.m.

Notice: This meeting will be held pursuant to AB 361, which provides waivers to certain Brown Act provisions during a proclaimed state of emergency when state or local officials have imposed or recommended measures to promote social distancing, and allows some or all of the Sweetwater Authority Citizens Advisory Committee to attend this meeting telephonically or via video conference. Additionally, there will be no physical location from which members of the public may participate. Instead, the public may listen and/or view the meeting proceedings and provide public comment and comments on agenda items by following these instructions:

**To join via Zoom Webinar from a computer, tablet, or smartphone,
click on the link below:**

<https://us06web.zoom.us/j/83900442311>

To join this meeting via telephone, please dial:

1-669-900-6833 or 1-253-215-8782

Meeting ID: 839 0044 2311

If you are unable to access the meeting using this call-in information, please contact the Committee Secretary at (619) 409-6704 for assistance.

Public comments on non-agenda items or on any item of the agenda may be submitted in writing before the meeting OR provided verbally during the meeting via call-in option or an internet-based service option, as described below:

Providing written comments before the meeting:

- Go to www.sweetwater.org; click on the "HOW DO I..." at the top of the page; and then click on the "Public Comment" link in the Contact section.

OR

- Physically deposit your public comment in the Authority's payment drop box located in the public parking lot at the Authority's Administrative Office at 505 Garrett Avenue, Chula Vista.

OR

- Mail your comments to 505 Garrett Avenue, Chula Vista, CA 91910 [Attention: Public Comment].

All written public comment submissions must be received 1 hour in advance of the meeting and will be read aloud to the Committee during the appropriate portion of the meeting with a reading limit of 3 minutes for each comment.

Providing verbal comments during the meeting:

The Chair will inquire prior to Board discussion if there are any comments from the public on each item.

- Via Zoom Webinar go to Participants List, hover over your name and click on “Raise Hand.” This will notify the moderator that you wish to speak during Oral Communication or during a specific item on the agenda.
- Via phone, you can raise your hand by pressing *9 to notify the moderator that you wish to speak during the current item.

Any person with a disability who requires a modification or accommodation in order to participate in a meeting should direct such request to the Board Secretary at (619) 409-6703 at least forty-eight (48) hours before the meeting, if possible. The above public comment procedures supersede any Authority standard public comment policies and procedures to the contrary.

1. CALL MEETING TO ORDER AND ROLL CALL

2. ITEMS TO BE ADDED, WITHDRAWN, OR REORDERED IN THE AGENDA

3. PUBLIC COMMENT

Opportunity for members of the public to address the committee regarding items not on the agenda. (Government Code Section 54954.3).

4. CHAIR’S REPORT

- Update on Review of Board Policy 522 (No Enclosure)

5. ACTION AGENDA

The following items on the Action and Discussion Agenda call for discussion and action by the committee. All items are placed on the agenda so that the Committee may discuss and take action on the item if the Committee is so inclined, including items listed for information.

A. Election of Chair and Vice-Chair (No Enclosure)

One nomination received for Chair: Kevin O’Neil

B. Review CAC Areas of Focus

Per Policy 522, Areas of Focus are determined every other year. We will have a workshop to discuss the 2021 Areas of Focus and how to prioritize these areas in the coming year.

6. MEMBER COMMENTS

Opportunity for Members of the committee to briefly respond to statements and questions from public; ask clarifying questions; make a brief announcement; or report on activities. Comments should not revisit items previously discussed as part of the agenda. (Government Code Section 54954.2(a))

7. NEXT MEETING DATE: Tuesday, April 19, 2022 at 6:00 p.m.

8. ADJOURNMENT

This agenda was posted at least seventy-two (72) hours before the meeting in a location freely accessible to the Public on the exterior bulletin board at the main entrance to the Authority's office and it is also posted on the Authority's website at www.sweetwater.org. No action may be taken on any item not appearing on the posted agenda, except as provided by California Government Code Section 54954.2. Any writings or documents provided to a majority of the members of the Sweetwater Authority Governing Board or a majority of the members of the Citizens Advisory Committee regarding any item on this agenda will be made available for public inspection at the Authority Administration Office, located at 505 Garrett Avenue, Chula Vista, CA 91910, during normal business hours. Upon request, this agenda will be made available in appropriate alternative formats to persons with disabilities, as required by Section 202 of the Americans with Disabilities Act of 1990. Any person with a disability who requires a modification or accommodation in order to participate in a meeting should direct such request to the Board Secretary at (619) 409-6703 at least forty-eight (48) hours before the meeting, if possible.

To e-subscribe to receive meeting agendas and other pertinent information, please visit www.sweetwater.org.

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AREAS OF FOCUS

TOP TIER

I. Costs/Affordability

- Updates on COVID outreach and household impacts
 - Collection of lost revenue from COVID
 - Public Entities behind on payments
 - How to not raise rates in the upcoming year
 - Payment plan options
- Programs related to cost savings and water conservation/Water Efficiency
 - Water-use audits
 - Leak Adjustments
- Cost-Efficient use of machinery and technology
 - Centrifugal Pumps Repair and Replacement
 - Equipment and Vehicle Repair and Replacement
 - Technology improvements to help reduce costs to ratepayers

II. Safety

- Operations & maintenance; Deferred maintenance; ERP
- SR 8 - Adequate security
- AE 1 - Emergency preparedness
 - Communicate Emergency Response Plan to ratepayers (Poway)
 - Water safety (climate security) - provisions and measures in place to protect water during climate crisis
- Find ways to continue lead testing program to all schools

III. Quality /Reliability

- Ensure long-term sustainable health of Sweetwater Reservoirs
- Lab and Water Quality Standards
 - Continued engagement with lab and wayer quality standards and metrics
 - Taste and Odor Complaints

IV. Customer Service, Citizen Engagement & Community Relations

- Customer Survey
- Maximizing Community Partnerships
 - Sweetwater and Loveland Fishing Programs
 - Water Conservation Garden
- Efficient Water Use and Conservation Programs/ Initiatives
 - Tap Water Campaign
 - Citizen classes on water saving techniques
 - Turf removal rebates
- Access and Outreach
 - How to connect with hard to reach populations/customers
 - Continue to improve website with information to ratepayers
 - Equity provisions - equitable access to water - connect to UN General Resolution

SECOND TIER

V. Reclaimed Water

VI. Pay for Performance

VII. Contract Outsourcing

- Contract outsourcing studies
- Smart meters

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