

How to Read Your Water Bill

Your water bill is designed to help you easily understand your charges. If you have questions about your bill, please contact Customer Service at (619) 420-1413.

1 Bills have an easy-to-read account summary and details of current charges

2 You can easily find Sweetwater Authority's contact numbers and information

3 A complete breakdown of your current meter readings

4 History of water use, so you can compare consumption and track your water efficiency

5 Important timely messages and announcements

6 Payment coupon and stub for return with check payment

SWEETWATER AUTHORITY
A Joint Powers Public Water Agency
authorized by voters of the South Bay
Irrigation District and the City of National City.
505 Garrett Avenue Chula Vista, CA 91910 Mon-Thu 7:00am - 5pm
www.sweetwater.org Fri 8am - 5pm

For billing questions, call Customer Service at (619) 420-1413
Para asistencia en Español, por favor llame al (619) 420-1413

To pay by credit card visit www.sweetwater.org
or to pay by phone call (866) 419-9408

VISA MasterCard DISCOVER

SERVICE INFORMATION
Address 5555 ANYWHERE ST
Service Period 03/05/2055 - 05/05/2055
Next Read Week of 07/05/2055

Meter #	Meter Size	Prior Read	Current Read	Use in HCF	Average Gall/Day	Bill Code
44825165	5/8	530	550	20	241	

ACCOUNT INFORMATION
Customer JANE SMITH
Account 555-5555-5
Mail Date 05/15/2055
Billing Type Bi-Monthly
Account Type Residential

DETAIL OF CURRENT CHARGES

Water	HCF	\$/HCF	Amount
0-10			\$XX.XX
11-16	10	\$X.XX	\$XX.XX
17-27	6	\$X.XX	\$XX.XX
28+	4	\$X.XX	\$XX.XX
Total Water		\$X.XX	\$0.00
Meter Charge			\$XX.XX
CWA			\$XX.XX
CURRENT TOTAL			\$XXX.XX
PREVIOUS BALANCE			\$XXX.XX
TOTAL DUE BY 05/30/2055			\$0.00
			\$XX.XX

WATER USE ANALYSIS

Total Current Consumption: 20 HCF
HCF = Hundred Cubic Feet = 748 Gallons

MESSAGES
Target Water Allocations are based on 2013 water use and are for information only to assist in your water efficiency efforts.
Target Water Allocation (Current Billing Cycle): 25 HCF
Target Water Allocation (Next Billing Cycle): 24 HCF

Please return bottom portion along with your payment. Make checks payable to: Sweetwater Authority.

SWEETWATER AUTHORITY
505 Garrett Avenue
Chula Vista, CA 91910
(619) 420-1413
www.sweetwater.org

Check box for changes to your account (see back)

PAYMENT COUPON
Account Number 555-5555-5
Service Address 5555 ANYWHERE ST
Due Date 05/30/2055
Amount Due \$XXX.XX
Amount Enclosed []
A charge will be applied for returned payments

JANE SMITH
5555 ANYWHERE ST
CHULA VISTA, CA 91910

SWEETWATER AUTHORITY
PO BOX 2328
CHULA VISTA, CA 91912-2328



7 The back side of the bill provides descriptions about certain charges, services provided, how to read your water meter, water efficiency information, and a change of address form.

Como Leer su Factura de Agua

Su nueva factura de agua presenta varios cambios que esperamos le ayuden a entender sus gastos más fácilmente

1 Las facturas tienen un resumen de cuenta fácil de leer y detalles de los gastos actuales

2 Usted puede encontrar fácilmente los números de contacto y la información de Sweetwater Authority

3 Un detalle completo de las lecturas actuales de su medidor

4 Historial de la cantidad de agua que usa, para que puede usted comparar el consumo y vigilar su eficacia en el uso del agua

5 Avisos oportunos y mensajes importantes

6 Cupón de pago y talón para incluir con su cheque de pago

SWEETWATER AUTHORITY
A Joint Powers Water Agency authorized by voters of the South Bay Irrigation District and the City of National City.
505 Garrett Avenue Chula Vista, CA 91910
www.sweetwater.org

For billing questions, call Customer Service at (619) 420-1413
Para asistencia en Español, por favor llame al (619) 420-1413

To pay by credit card visit www.sweetwater.org
or to pay by phone call (866) 419-9408

VISA **MasterCard** **DISCOVER**

SERVICE INFORMATION
Address: 5555 ANYWHERE ST
Service Period: 03/05/2055 - 05/05/2055
Next Read: Week of 07/05/2055

Meter #	Meter Size	Prior Read	Current Read	Use In HCF	Average Gal/Day	Bill Code
44825165	5/8	530	550	20	241	

ACCOUNT INFORMATION
Customer: JANE SMITH
Account: 555-5555-5
Mail Date: 05/15/2055
Billing Type: Bi-Monthly
Account Type: Residential

WATER USE ANALYSIS

Month	Consumption (HCF)
May/Jun	18
Jul/Aug	18
Sep/Oct	18
Nov/Dec	15
Jan/Feb	10
Mar/Apr	12
May/Jun	15

Total Current Consumption: 20 HCF
HCF = Hundred Cubic Feet = 748 Gallons

DETAIL OF CURRENT CHARGES

Water	HCF	\$/HCF	Amount
0-10	10	\$X.XX	\$XX.XX
11-16	6	\$X.XX	\$XX.XX
17-27	4	\$X.XX	\$XX.XX
28+	-	\$X.XX	\$XX.XX
Total Water			\$XX.XX
Readiness To Serve			\$0.00
CWA			\$XX.XX
PREVIOUS BALANCE			\$XXX.XX
TOTAL DUE BY 05/30/2055			\$0.00

MESSAGES
Target Water Allocations are based on 2013 water use and are for information only to assist in your water efficiency efforts.
Target Water Allocation (Current Billing Cycle): 25 HCF
Target Water Allocation (Next Billing Cycle): 24 HCF

Please return bottom portion along with your payment. Make checks payable to: Sweetwater Authority.

PAYMENT COUPON
Account Number: 555-5555-5
Service Address: 5555 ANYWHERE ST
Due Date: 05/30/2055
Amount Due: \$127.20
Amount Enclosed: []
A charge will be applied for returned payments

JANE SMITH
5555 ANYWHERE ST
CHULA VISTA, CA 91910

SWEETWATER AUTHORITY
PO BOX 2328
CHULA VISTA, CA 91912-2328



7 La parte posterior de la factura presenta descripciones de ciertos gastos, servicios suministrados, como leer su medidor de agua, información sobre el uso eficaz de agua, y un formulario para cambio de dirección